

North Central Railway

Citizen Charter

9.0 Freight Service:			
SL No.	Service	Time limit	Single Window Agency(to be contacted for progress/non-compliance)
9.1	Registration of Indent (after filling up forwarding note) (Download form)	20 Min.	Division Commercial Control Allahabad Division SMS to Mobile 9794837343 Jhansi Division SMS to Mobile 9794831208 Agra Division SMS to Mobile 9410839179
9.2	Booking : (On completion of loading) (E-Payment Agreement proforma)	20 Min.	Division Commercial Control Allahabad Division SMS to Mobile 9794837343 Jhansi Division SMS to Mobile 9794831208 Agra Division SMS to Mobile 9410839179
9.3	Supply of Rakes: (Applicable for unrestricted destinations)	Within 02 days from date of registration of indent.	<u>Optg.</u> SR DOM, ALD (sdom@ald.railnet.gov.in) JHS (sdom@jhs.railnet.gov.in) AGC (sdom@agc.railnet.gov.in)
9.4	Supply of special Wagon	On availability	<u>Optg.</u> SR DOM, ALD (sdom@ald.railnet.gov.in) JHS (sdom@jhs.railnet.gov.in) AGC (sdom@agc.railnet.gov.in)

दिनांक Dated	को अधोष नोट भंडा Forwarding Note
दिनांक Dated	को द्वारा चेक की गई Checked by
दिनांक Dated	को द्वारा वजन किया गया Weighed by
दिनांक Dated	को द्वारा लोड किया गया Loaded by
दिनांक Dated	को द्वारा बैंक बनाया गया Invoiced by

के रास्ते से लाया जाये To be carried via.
के रास्ते का प्रभाव लगाया जाये To be charged via.

[illegible]

N.R.P./R. P. (Pb. Bg.), Delhi-35

