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GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAILWAY BOARD

No.97/Sec.(C)/45/87

New Delhi, Dated 21.07.1997.

STANDING ORDER No. 29

All the Chief Security Commissioners/RPF.

Sub: ACTION AGAINST UNDESIRABLE ELEMENTS

One of the important objectives before the RPF is to facilitate passenger safety and security by removing all anti-social elements from trains and railway premises as defined in our Mission Statement. Needless to emphasise that such elements are causing a lot of inconvenience to the travelling public besides causing loss of revenue and, above all, loss of reputation to the Indian Railways. In the conference of CSCs held in May 1997, it was decided that RPF would start a concerted drive against such undesirable elements. Authorities like GRP, Railway Commercial and RPF are required to take action against these elements in respect of their areas of operation and responsibility. However, due to the multiplicity of authority and lack of co-ordination, effective action is not being taken and the nuisance is continuing. The RPF have to play a leading and active role in eradicating the nuisance of undesirable elements like touts, towel spreaders, urchins, beggars, unauthorised porters, unauthorised vendors and unauthorised entrants into ladies and reserved compartments. The above mentioned categories of persons are not only creating nuisance for the passengers but are also indulging in crime. The presence of large number of anti-social elements at platforms and in trains is one of the important factors contributing towards increase of crime on Railways. It will be the sole responsibility of RPF to remove these undesirable elements from Railway Stations and running trains. The RPF can take help from the Commercial Department of Railways, the GRP, the Local Police or the Traffic Police as and when they consider it necessary.

2. For tackling this nuisance in an effective manner, joint teams of officers from Railway Commercial, RPF and GRP should be constituted. Such joint teams will function at the Post level, Divisional level and at the Zonal level.
3. The Zonal Team may consist of Addl/ Dy. CSC and representatives of equivalent level from Railway Commercial and GRP. This team will identify the priority areas and assign tasks to the Divisional and Post level teams. They will also monitor the progress of the action taken and short falls in the targets. The Zonal teams will conduct surprise checks to assess the implementation on the ground. A quarterly meeting of Zonal teams will be held to assess the progress and minutes will be recorded.
4. The Divisional Team will consist of DSC / RPF, SRP and Divisional Commercial Manager. They will identify specific areas where action is to be concentrated. Besides monitoring the action of the Post level teams, they will themselves conduct raids for removing the nuisance. However when action is found lacking on the part of the Post, they should be asked to explain reasons for the same. The Divisional team will hold monthly meetings to chalk out clearance programmes and assess the progress made in achieving the targets fixed in the previous meetings.
5. The Post level Team will consist of I/C RPF Post, SO/GRP and Station Supdt. They will take frequent rounds of the platforms, circulation areas in and around the Railway Station and also at the time of arrival / departure of important trains. They may also co-opt an officer from the Traffic / Local police for dealing with the problem of congestion at the entry and exit points of the Railway Station.
6. Wherever large scale resistance is expected, initially RPSF can be utilised along with Reserve Police Force of the State Police. However, the constant and continuous pressure will have to be maintained by the RPF Post, the SS and the GRP Police Station staff so that undesirable elements do not come back. This has also to be monitored closely in the beginning by the Divisional and Zonal teams to ward off the vested interest of the local officers in allowing such nuisance to come up again after sometime. RPF will work as the co-ordinating agency for these drives.

L.P.C.

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7. The Hindi version of the Standing Order will follow. The S.O should be got translated into the regional languages and supplied to the Posts / Outposts for display on the Notice Boards. The RPF personnel should also be briefed on the contents of this S.O during Roll Call / Parades.

A. P. Durai
(A.P. DURAI) 21.7.97
DG/RPF

Copy to : General Managers of all Railways