

**Objective:**

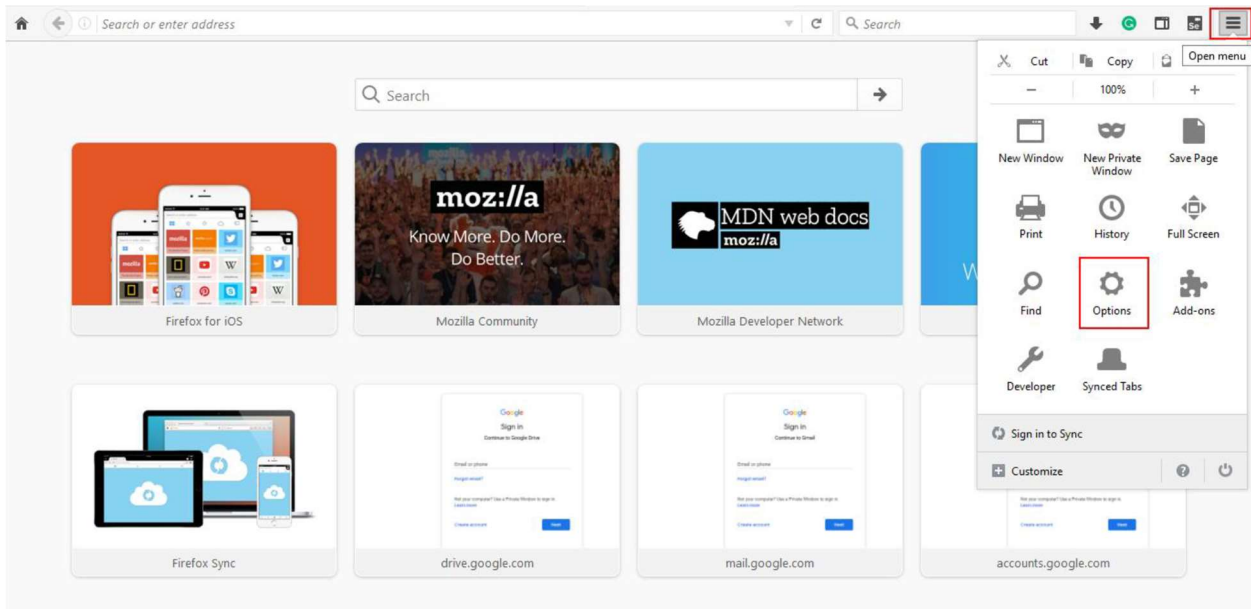
When Mozilla Firefox ESR version has been upgraded to version 60 or above then users are unable to sign through DSC in eOffice. To overcome this problem user is required to downgrade the Mozilla Firefox ESR to version 52 and then further restrict auto-update of Mozilla Firefox ESR.

**Steps to download Mozilla Firefox ESR 52:**

This release can be downloaded for Windows O/S from <http://eoffice.gov.in>

**Steps to restrict auto update:**

1. **Uninstall the current version of Mozilla Firefox ESR** from your system
2. **Disable the Internet Connection.**
3. **Install the downloaded Mozilla Firefox ESR Version 52**
4. Open Mozilla Firefox browser.
  - a. Open Menu → Options.



**Fig.1**

- b. Click on Advanced from left side panel.
- c. Click on Update and then select option 'Never check for updates'

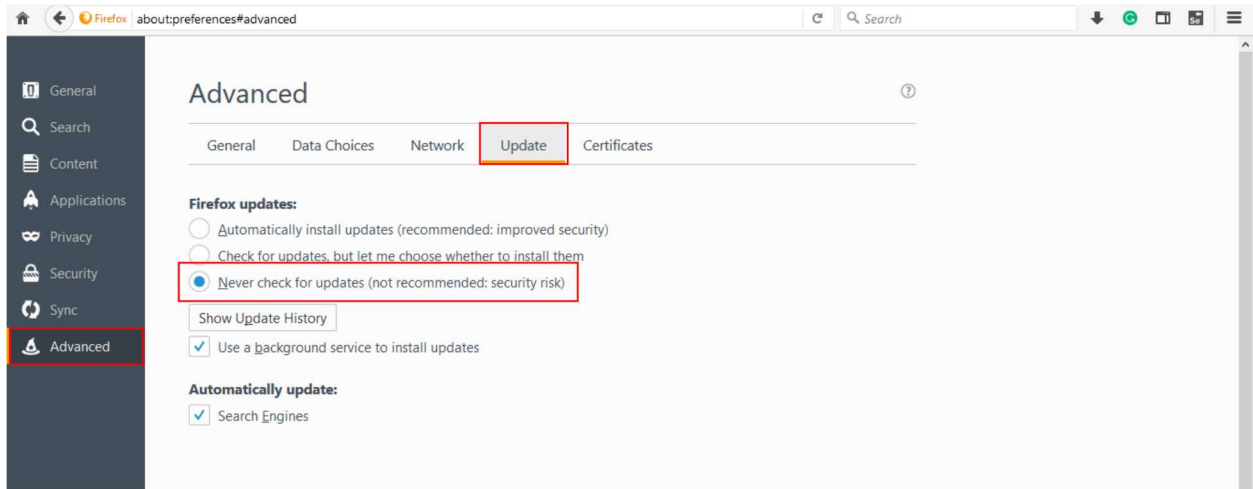


Fig.2

5. Enable the Internet Connection.