

MEDICAL DEPARTMENT

PRAYAGRAJ

True to the ideals of welfare state, the Indian Railways have been pursuing a policy of progressively improving both working and living conditions of staff and providing them with maximum possible amenities in several spheres including medical facilities.

MISSION STATEMENT : *Total Patient Satisfaction through Human Approach & Shared Commitment of every single doctor and paramedical to provide quality Health Care using Modern & cost effective techniques & Technologies.*

To meet the above mission the Health Department on the Indian Railways is committed to :-

1. Provide quality health care services.
2. Constant up-gradation of curative services in tune with the latest technologies and within the resources available to Railway's
3. Provide regular C.M.E (Continuing Medical Education) inputs to medical and paramedical staff.
4. Combine efficiency with courtesy and empathy.
5. Establish effective base for disease prevention and health promotion services including industrial health.
6. Meet the administrative needs of the Indian Railways.
7. Work for the acceptance of a small family norms by the staff.
8. Ensure adequate physical standard of the employees at recruitment and during their periodical check up.
9. Provide and maintain accident relief medical equipment, including first aid boxes, to give prompt relief to passengers injured in railway accidents.
10. Attend the passengers injured or taken seriously ill in train or at Railway stations, on payment under certain circumstances.
11. Provide medical facility at par with serving employees to those retired Railway employees who have opted to become members of the RELHS '97.
12. Administer medical treatment to outsider, on payment, under certain circumstances.