

The Procedure followed in the Decision making process:

Freight:

- Controlling of Freight trains through FOIS (Online monitoring).
- Allotment of rakes on the basis of extant rules i.e. Priority cum date of Registration.
- Monitoring of various streams of traffic.

Passenger:

- Monitoring of Composition of M/Exp. & Passenger trains.
- Monitoring of Punctuality performance of M/Exp. & Passenger trains.
 - Number of trains running right time.
 - Number of trains not losing time.
 - Number of trains reaching destination up to 15 Minutes late.

The decision for overall improvement of Freight and Operations is done keeping in mind following aspects-

- Receiving of Proposals.
- Scrutiny of Proposals.
- Site Inspections.
- Discussions among the Staff & Officers.
- Analysis of operating and earning data.
- Final Decision.