

NORTH CENTRAL RAILWAY

NCRBE-87/2021
RBE No. 87/2021

Headquarters Office
Subedarganj, Prayagraj

No. 797-E/Policy/2021/Revision of Designation

Dated: 06.12.2021

All PHODs / CHODs, NCR HQ office, Prayagraj,
Divisional Railway Manager AGRA, JHANSI & PRAYAGRAJ,
CWM/JHS WS, CWM/ MLR WS, CWM/ RSK/STLI, CWM/CPOH Prayagraj,
Sr.DPO AGRA, JHANSI & PRAYAGRAJ, Dy.CPO/Const PRYJ, DyCPO/WS/JHS,
SPO/MLR, APO /RSK/STLI, CEE/WS/ JHS, Dy.CE/WS/JHS, Dy.CMM/GSD JHANSI,
Dy.CE/ Bridge Line JHANSI AGRA, Prayagraj, Dy.CE/ TMC Line JHANSI DyCE / CSP
Prayagraj, Staff Officer/RPF/NCR/HQ/Prayagraj. Dy FA&CAO/G/NCR,
Principal- ETC/ Kanpur. Principal- IRTMTC / Prayagraj, Principal- CITA / Kanpur,
Principal- Supervisor Training Centre /Jhansi, Principal- Area Training Centre/Jhansi,
Principal- Transportation Training Centre, Subedarganj / Prayagraj, Principal- Basic Training
Centre, Loco/Jhansi, Principal- BTCC&W/Jhansi, Principal- BTC, Wagon Workshop/Jhansi,
Principal- C&W training Centre/ Kanpur, Principal- Permanent Way Training Centre/JHS,
Principal- Electric Training Centre/TRD/Jhansi.

Sub: Revision of designations of Telephone Operators.

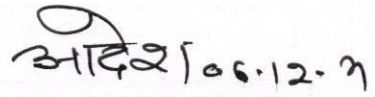
Ref: Railway Board Letter No. PC-III/2021/Standardisation dated 26.11.2021.

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Copy of Railway Board's letter no. PC-III/2021/Standardisation dated 26.11.2021 is annexed herewith for further necessary action.

Policy Letter Circulated under NCRPS is also be available on website www.ncr.indianrailways.gov.in (About us→Department→Personnel→NCR Policy Circulars).

DA: as above


(Adesh kumar Mishra)
APO
For General Manager/P

C/- Secretary to GM for kind information to General Manager.
C/- Secretary to AGM for kind information to AGM.
C/- All Personnel Officer in HQ.
C/- All Recognized Union and Associations



(भारत सरकार) GOVERNMENT OF INDIA
(रेल मंत्रालय) MINISTRY OF RAILWAYS
(रेलवे बोर्ड) RAILWAY BOARD

RBE 87/2021

No. PC-III/2021/Standardisation

New Delhi, 26.11.2021

The General Managers,
All Indian Railways/Pus etc. (As per Standard Mailing List)

Sub.: Revision of Designations of Telephone Operators.

Conventional duties of Telephone Operators involve conducting of conference calls, connecting calls to various officials as desired besides other official work. With the advancement in technology, the number of conference calls, calling through operators, etc. has been reduced considerably. As such, the Telephone Operators have taken up various new roles in the Telecom Department after being imparted new skills and on the job training for conducting Video Conferencing. These modes of Conferences have now become the norm and the Telephone Operators ensure disruption free functioning of these important services.

2. In view of the above, it has been decided by the Railway Board that conducting of VCs may be included in the duties of telephone operators and they may be re-designated as Telephone cum VC Operators in Railway Board as well as in Indian Railways. There would, however, be no change in the present pay levels of the Telephone Operators to be re-designated.

3. The revised designations may be implemented as follows:

<u>Sl. No.</u>	<u>Present Desig.</u>	<u>GP and Level</u>	<u>Re-designated as</u>
1	Telephone Operator	Rs.1,900, PB-1, L-2	Telephone-cum-VC Operator
2	Senior Telephone Operator	Rs.2,400, PB-1, L-4	Senior Telephone-cum-VC Operator
3	Chief Telephone Operator	Rs.4,200, PB-2, L-6	Chief Telephone -cum-VC Operator
4	Superintendent Telephone Operator	Rs.4,600, PB-2, L-7	Superintendent Telephone -cum-VC Operator

4. This issues in consultation with the Establishment Dte. and Telecom Dte.

Ruling
Ashu
2/12

26/11/21
(M. K. Gupta)
EDPC-II
Railway Board

Rail Bhawan, Raisina Road, New Delhi, 110001